

Dear customers

TOMY Company, Ltd.

Notice of Voluntary Recall of
'Mickey Akachan Kerotto Switch' and 'Minnie Akachan Kerotto Switch'

TOMY voluntarily recalls the products "Mickey Akachan Kerotto Switch" and "Minnie Akachan Kerotto Switch" manufactured in Thailand in 2015, of which stuffed part is made in Indonesia. We have confirmed phthalic acid Bis (2-ethylhexyl as DEHP) from the sponge used inside of the ear-part of the products, which exceeds the standard limit determined under the food hygiene law and ST standard determined by Japan Toy Association.

If you have the mentioned products in hand, please resend the product to the address below for a refund by postal order. We are sorry to cause you the trouble, but please send the product back by cash on delivery.

We apologize to all the customers for all the inconvenience caused, we will strengthen measures to carry out thorough quality control in order to prevent the recurrence.

[Detail]

- Name of Product: 'Mickey Akachan Kerotto Switch' and 'Minnie Akachan Kerotto Switch'
(Product applicable to voluntary recall has a "MADE IN INDONESIA" tag)
- Sale price: ¥2,700- each (¥2,500- before tax)
- Outline of product: Stuff toy with melody to calm down fretful baby
- Ages: Three months up

■ Mickey Akachan Kerotto Switch

<Product package>

Front side



Back side



Above the Bar code
MADE IN THAILAND
#Dolls are made in Indor



<Products>



Front side



Back side



Tag 「MADE IN INDONESIA」

©Disney

■ Minnie Akachan Kerotto Switch



<Product package>

<Products>

Front side

Above the Bar code
MADE IN THAILAND
#Dolls are made in Indonesia

Back side

Front side

Back side

Tags 「MADE IN INDONESIA」
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Products return address: KS Section, TOMY Company
1-355 Nonoshita,
Nagareyama-shi, Chiba
270-0135 JAPAN

- * Please return product by cash on delivery with your name, address and your telephone number. We will refund the amount ¥3,000- by postal order after we receive the product(s).
- * Please return the product(s) back with the battery taken out.

Consumer contact: Tel 0120-35-1031 (Toll free)
Operating hours: 10:00 - 17:00 every day including weekends and holidays until October 31, 2016.
After November 1st, 10:00 - 17:00 on Monday through Friday only.

Note: * Your personal information will be used for the above purpose only.
* The licensor of the character used for products has no responsibility for this matter.

End of notice