

Notice of Voluntary Recall and Replacement of "Toontown Magical Band - Fun with Rhythms!" Parts

Thank you for your continued patronage of TOMY products.

This letter is to inform you of a product recall involving: "Toontown Magical Band - Fun with Rhythms!" It has come to our attention that the mouthpiece of the "trumpet" (see photos below) included with this product may come loose and the small white part used to generate sound inside it may fall out. This small white part may be a choking hazard for young children.

Although no incidents have been reported, TOMY is voluntarily recalling and replacing the trumpet in the interest of your child's safety. Please note that only the trumpet is eligible for replacement. The main unit and the other parts can continue to be used.

If you are in possession of this product, please send the aforementioned trumpet to the address below by C.O.D.

We apologize for the inconvenience and thank you for your understanding and cooperation. We will redouble our efforts to improve quality control and ensure that this does not happen again.

[Details]

Product name: "Toontown Magical Band - Fun with Rhythms!"

Suggested retail price: 4,800 yen (before taxes)

Product description: Educational music toy

Target age: 1 year and up



Please note that only the trumpet is eligible for replacement.
The main unit and the other parts can continue to be used.

【How to distinguish recall product】

Recall product

9 holes

Enlarged

e.g.

- The ST mark on the back of the package is not "ST17."
- There are 9 holes on the mouthpiece/opposite side of the trumpet where sound is emitted.

***Customers in possession of this product can return it for an exchange.**

Revised product

5 holes

Enlarged

e.g.

- There are 5 holes on the mouthpiece/opposite side of the trumpet where sound is emitted.
- There is a blue circle next to the bar code on the back of the package.

***This is the revised product. It can continue to be used.**

Product return address: MB Section, TOMY Company

1-355 Nonoshita,
Nagareyama-shi, Chiba
270-0135 JAPAN

*Please return by C.O.D. with your name, address and phone number.

The replacement will be sent after we have received the return of the original product.

Consumer contact: 0120-35-1031 (toll free)

Operating hours: 10:00 am - 5:00 pm every day (until December 31, 2017)

10:00 am - 5:00 pm every day (excluding weekends and holidays, starting Jan. 4, 2018)

Note: *Your personal information will be used for the above purpose only.

*The copyright holder of the characters used in this product has no responsibility in this matter.

End of notice